



Ref.: SL-QSDC1801-Vo
Date: 15th June, 2018

Quality Warranty Terms

The terms are applied to LED lights manufactured by SEDA LIGHTING (hereinafter: SEDA). Warranty and Replacement of all LED lights will be strictly in accordance with the following terms and conditions. This warranty is for Contracted buyers of SEDA (hereinafter: customer), who directly purchase from SEDA.

1. Warranty Terms

1.1 Three months replacement: Less than three month from the date of product sold (the date of delivery), if Quality or workmanship failure happened, SEDA supplies a new qualified one to replace as per inspecting standards based on approved samples or product specifications.

1.2 Sixty months' warranty: Between four months and Sixty months from the date of product sold (the date of delivery) if there is quality fault or function fault, SEDA offers maintenance service, as per inspecting standards based on approved samples or product specifications.

1.3 Paid Warranty: After Sixty months from the date of product sold (the date of delivery) if there is quality fault or function fault, SEDA offers paid maintenance service.

1.4 To lights after replaced or repaired, the warranty period is still calculated from the purchase date. When applying for replacement or maintenance, the customer must provide defective products to SEDA. After defect is confirmed as per inspection standards, SEDA will replace or repair accordingly.

1.5 Defective LED lights beyond warranty period after repairing, SEDA provides three months' warranty of repairing service for those lights.

1.6 For defective products within the warranty period, SEDA has the rights to replace with or use accessories as good as the Defective ones due to product updating or generation exchanging.

1.7 If LED lights are extremely damaged or no accessories available and other conditions, SEDA will not provide repairing service for defective products beyond the warranty period.

1.8 SEDA reserves the rights to adjust product functions, specifications and etc., without noticing.

2. Warranty methods and Charge

2.1 SEDA does not provide on-site service. All products, which need to replace or repair, must be sent back to SEDA.

2.2 Within first three months of warranty period, if products need be replaced, SEDA will take shipping freight, while cost of mounting or dismounting will be afforded by customers.

2.3 During warranty period, SEDA affords repairing cost and shipping freight of defective products to SEDA. After repairing shipping cost to customers will be afforded by customers, and cost of mounting or dismounting will be afforded by customers.

2.4 In the application of Chinese law, SEDA does not take responsibility and afford any loss of profit, the expected loss of cost, or any indirect, incidental or consequential loss or damage caused by using this product. According to this provision, if the loss caused by SEDA or other suppliers, the compensation should be based on the direct loss, and all compensation in any case must not exceed total amount of product value.

2.5 Due to product upgrading or no component available, cost difference of components will be charged from customers when repairing.

2.6 All costs from replacing or repairing products exceeding warranty period, will be afforded by customers.

3. Disclaimers

3.1 Malfunction or damage of products or components caused by mounting, stocking without following the instructions.

3.2 Malfunction or damage of products or components caused by the unauthorized disassembly or modification.

3.3 Malfunction or damage of products or components caused by accident factors or human factors (e.g. mishandling, scratching, carrying, bumping, non-suitable voltage or current inputting, etc.).

3.4 Malfunction or damage of products or components caused by natural disasters and other force majeure (such as earthquakes, fires).

3.5 Damage caused by non-suitable packing or in shipping when defective products returning to SEDA.

All the above quality warranty terms are made by SEDA, and all rights of interpretation are reserved by SEDA.

1.8 SEDA reserves the rights to adjust product functions, specifications and etc., without noticing.